

Completed audit work contributing to the 21/22 audit opinion as at 30 June 2022

Audit Assignment	Director	Assurance	Residual Risk	Comments
<b>Delivery of strategic and operational outcomes and good governance</b>				
Active Lifestyles- controls in place to assess financial viability	Governance and communities	<b>Substantial</b>	<b>Medium</b>	
ASC Debt Management	Adults and Health			Audit provided advisory support on the development of the controls relating to ASC Debt Management, and will carry out a full audit in 2022/23
Asset Management- Operational Buildings	Economy and Environment			Work in progress - to be reported as part of 2022/23 audit
Blue Badges	Governance and Communities	<b>Substantial</b>	<b>Low</b>	
Capital Programme- School Investment	Children and families	<b>Limited</b>	<b>Medium</b>	Required improvements were identified in relation to the robustness of the management information in relation to the condition of school buildings and the monitoring of capital expenditure. The process for approval of a capital scheme required updating, and procedures regarding monitoring contract arrangements needed to be documented
Care Leavers	Children and Families			Work in progress - to be reported as part of 2022/23 audit
Child Exploitation	Children and Families	<b>Substantial</b>	<b>Low</b>	

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Child Protection Case Conferences in North Lincolnshire (in the plan as Independent Review)	Children and families	Substantial	Low	
Children's Direct Payments	Children and Families	Satisfactory	Low	
Children's to Adults Transitions	Children and Families	Substantial	Low	
Commercial Estates	Economy and Environment			Work in progress - to be reported as part of 2022/23 audit Controls for managing the property portfolio are set out in Property Portfolio Framework; sample testing of acquisitions and disposals over the last two years confirm compliance with the key requirements of this framework e.g. marketing, valuation and authorisation.
Complaints	Governance and Communities	Satisfactory	Low	
Contaminated land	Economy and Environment			As discussed in the Interim Head of Audit Report presented to the Audit Committee in January 2022 it was agreed to defer this audit to the 202/23 plan
Customer Services Metrics	Governance and Communities			A piece of advisory work was commissioned to provide assurance on whether published customer standards are robust and provide line of sight on all relevant areas of the council and whether they are effectively delivering their published customer service standards at service and organisation level. The review found many elements of good practice, as well as identifying areas for further development.
Demand Management-Prevention Strategy	Adults and Health	Substantial	Low	
Educational Visits	Children and Families	Satisfactory	Low	
Emergency Planning	Economy and Environment			WIP- to be reported as part of 2022/23 audit

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Environmental Strategy Development	Governance and Communities			Work in progress - to be reported as part of 2022/23 audit "A Green Future - our plan for positive change" was adopted by Cabinet in January 2022. A programme is under development to deliver the intentions set out in the document; this includes workshops to identify links to projects and how they contribute to A Green Future, resource planning, stakeholder engagement, risk identification and management, and timelines and milestones. The audit is focussing on governance arrangements in place to ensure delivery.
FAAST and Targeted Support	Children and families			Audit deferred to 2022/23
Fleet Management - Driver Checks	Economy & Environment	<b>Satisfactory</b>	<b>Medium</b>	
Growing the Economy	Economy and Environment			Work is in progress- there is a lot of activity around growing the economy, including the receipt of significant capital grant funding, and therefore we are not yet in a position to provide an opinion. This will be reported as part of the 2022/23 audit . The covid pandemic has had an economic impact on North Lincolnshire Council. Consequently the Economic strategy was reviewed, and following extensive consultation with key stakeholder the Economic Renewal plan was developed. This was recently been approved by a delegated officer decision, and its governance arrangements are still being developed. During 2022/23 it is intended that the Economic Growth Plan 2023-28 will be agreed. Governance arrangement for Town Deal funding are continuing to be developed (e.g. Town Funds Board, expenditure monitored reviewed and challenged at the Growing the Economy External Funding Group, and is subject to scrutiny by central
Health and social Care Reform (stocktake)	Adults and Health	<b>Satisfactory</b>	<b>Medium</b>	
Highways	Economy and Environment	<b>Satisfactory</b>	<b>Medium</b>	
Highways- Development Control	Economy and Environment			Work in progress- to be reported as part of 2022/23 audit
Homefirst-Community Provision	Adults and Health	<b>Satisfactory</b>	<b>Medium</b>	
Housing Related Support	Adults and Health			Work in progress- to be reported as part of 2022/23 audit

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HR Data Migration and Data Quality	Economy and Environment	<b>Substantial</b>	<b>Low</b>	
Looked After Children- Fostering and Connected Persons	Children and Families	<b>Substantial</b>	<b>Low</b>	
Network Management (Highways)	Economy and Environment			Work in progress- to be reported as part of the 2022/23 audit
Officer Decision Records	Governance and Communities	<b>Satisfactory</b>	<b>Low</b>	
Organisational Development	Economy and Environment			<p>Following the start of the pandemic in March 2020, work on the original Organisational Development Plan was paused as the Council prioritised its response to the challenges of COVID-19. There have been positives seen as part of Organisational Development being developed during the pandemic including the ability to quickly adapt to home working at short notice. The pandemic has also increased the focus on wellbeing due to the need to keep connected during the lockdown period. Team Charters have also been developed in this period.</p> <p>Following the senior management restructures that have taken place in the early part of 2022, an updated version of the Organisational Development plan will be developed which will build on changes made during the pandemic and be linked to the objectives within the recently refreshed Council Plan. The governance processes which were in place for the original project will be used as a template for the implementation of the new plan. The scoping, engagement and development of the new plan will take place in second part of 2022 with a new plan intended to be ready for implementation in 2023</p>
Payments made on behalf of NLCCG	Adults and Health	<b>Substantial</b>	<b>Low</b>	
Planning	Economy and Environment	<b>Substantial</b>	<b>Medium</b>	
Prosecutions	Governance and Communities	<b>Substantial</b>	<b>Medium</b>	
Public Health- Data Sharing	Public Health			WIP
Public Health Grant	Public Health			Work in progress- to be reported as part of 2022/23 audit

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Regional Adoption Agency	Children and Families	<b>Substantial</b>	<b>Low</b>	
Role of the Chief Finance Officer	Governance and Communities	<b>Substantial</b>	<b>Low</b>	
Role of the Principal Social Worker (Children and Adults) Draft	Children and Families/ Adults and Health	<b>Satisfactory</b>	<b>Low</b>	
Safeguarding Adults	Adults and Health			At the request of the client, audit provided advisory support with the ongoing development work that is taking place in relation to Safeguarding Adults. Our work found that progress was being made in the development of new processes, with audit recommending actions to be incorporated into those processes. A full audit on the operation of the redesigned processes will be carried out in 2022/23.
Safer Neighbourhoods	Governance and communities	<b>Substantial</b>	<b>Medium</b>	
School Admissions and Fair Access	Children & Families			Audit deferred due to sickness in audit team- to be included in 2022/23 plan
Schools Educational Visits	Children & Families	<b>Satisfactory</b>	<b>Low</b>	
School Governance	Children & Families	<b>Substantial</b>	<b>Low</b>	
School's- Information Posted Online	Children & Families	<b>Satisfactory</b>	<b>Low</b>	
Section 17- Children In Need	Children and Families	<b>Substantial</b>	<b>Low</b>	
SEND Transport	Children and families			Following discussion with the client agreed to defer and include in the 2022/23 audit plan
Strategic Housing - Housing Delivery Test action plan	Environment and Economy			Work in progress - to be reported as part of 2022/23 audit

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Waste Recycling and Household Recycling Centres (HRCs)	Environment and Economy	Substantial	Low	
Youth Justice	Children and Families	Substantial	Low	

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<b>Financial systems</b>				
Creditors	Governance and Communities	<b>Substantial</b>	<b>Low</b>	As the existing system was due to be replaced on 1 April 2022 the focus was of 2021/22 work was on obtaining assurance from data analytics and the testing of key controls
Debtors	Governance and Communities	<b>Substantial</b>	<b>Low</b>	As the existing system was due to be replaced on 1 April 2022 the focus was of 2021/22 work was on obtaining assurance from data analytics and the testing of key controls
Efinancials	Governance and Communities	<b>Substantial</b>	<b>Low</b>	As the existing system was due to be replaced on 1 April 2022 the focus was of 2021/22 work was on obtaining assurance from data analytics and the testing of key controls
Income Controls	Governance and Communities	<b>Substantial</b>	<b>Medium</b>	
Local Taxation and Benefits - Final	Governance and Communities	<b>Satisfactory</b>	<b>Medium</b>	
Local Taxation and Benefits- Initial work - 2021/22	Governance and Communities	<b>Substantial</b>	<b>Medium</b>	
Local Taxation and Benefits- Initial work 22/23	Governance and Communities	<b>Satisfactory</b>	<b>Medium</b>	
Payroll (draft)	Environment and Economy	<b>Substantial</b>	<b>Low</b>	
Treasury Management	Governance and Communities	<b>Substantial</b>	<b>Low</b>	
Feeder systems- Care First	Adults and Health	<b>Substantial</b>	<b>Low</b>	

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Feeder systems- Leisure Services Income Receipting Compliance (PCI DSS)	Governance and Communities	<b>Limited</b>	<b>Medium</b>	Essential improvements are required to strengthen the existing controls and additional measures should be implemented to ensure that risks are effectively mitigated. Although we are satisfied that managers are addressing known concerns to ensure continued compliance with the PCI DSS standards and therefore working towards mitigating the risk Failure to comply with the regulations could result in financial penalties including loss of income and reputational damage.
<b>ICT</b>				
CCTV (Draft)	Environment and Economy	<b>Satisfactory</b>	<b>Low</b>	
Cloud Computing	Environment and Economy	<b>Limited</b>	<b>Medium</b>	At the time of the audit the Council had outstanding work to demonstrate it complies with the 14 National Cyber Security Centre (NCSC) cloud security principles. The Council has specified requirements in a document but this needed to be updated. Work is in progress to seek assurance from suppliers of Cloud services regarding controls in place.
Cyber Security	Environment and Economy			Work in progress- to be reported as part of 2022/23 audit
ICT controls- New Finance System	Governance and Communities			Throughout 2021/22 audit has provided advisory support on the design and implementation of the new finance system due April 2022, including the ICT controls. We reported in March that most of the ICT controls, with the exception of some interfaces, had been sufficiently tested by the project team, although there was some work to do to complete the work required for the implementation of the new budgetary control system by 31/5/2022, and we identified some "lessons learnt" to feed into the post-implementation review to be carried out by the project team
Implementation - HR-Payroll system	Environment and Economy	<b>Satisfactory</b>	<b>Low</b>	
<b>Procurement</b>				We provide an opinion on procurement arrangements by a mixture of a review of overall arrangements and reviewing a sample of procurement exercises. The review of a sample of procurement exercises has not yet been completed but as shown below we could provide "substantial assurance" on the council's overall procurement arrangements.



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Overall arrangements	Governance and Communities	Substantial	Medium	
<b>Grants</b>				We have been increasingly required to certify grant claims and in 2021/22 this has required substantially more time than in previous years. This has included Covid grants (e.g. community testing, public transport support) as well as various non-covid related ones (e.g. highways, environmental grants, the supporting families programme). In addition, although is not required for audit to directly provide certification for returns (e.g. business grants, infection control fund, the holiday activities and food programme grant, emergency assistance, rough sleepers initiative, homelessness, and Covid winter grants) we have carried out work to provide assurance in these areas. We have identified no significant areas of concern but where appropriate have reported areas where controls could be improved to the relevant services, as well as recommendations around audit trails and supporting documentation to demonstrate compliance with grant determinations.
<b>Follow up</b>				
Healthily Lifestyles	Governance and Communities	Satisfactory	Low	Actions from the previous report have been implemented
Financial Compliance- Imprest Accounts	Governance and Communities	Satisfactory	Medium	All bar one of the recommendations have been implemented. The Council has now replaced imprest accounts with Barclaycards and as part of the audit we have provided additional recommendations aroid the controls related to their use.
Risk Management- Cabinet Reporting	Governance and Communities	Satisfactory	Medium	Both agreed action have bee implemented although there remain some instances of non-compliance with reporting requirements

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<b>Probity and Counter Fraud audits</b>				
Duplicate Payments	Governance and Communities			Based on the testing undertaken on potential duplicate payments the majority of records examined made to suppliers were confirmed as accurate. However, 5 payments have identified and the relevant service areas have been informed to make attempts to recover the monies. A further 6 potential duplicates were passed on to the Finance Service Desk for review.
Leisure and Golf Memberships	Governance and Communities	<b>Satisfactory</b>	<b>Low</b>	
Mobile Phones	Governance and Communities	<b>Satisfactory</b>	<b>Low</b>	
National Fraud Initiative				Internal audit are responsible for managing the online system and entering the results of queries and investigations in response to the matches. In some cases access is provided to other services in order to complete the task. The overall outcome of this work is reported in the Annual Fraud Report. With regards to the data submitted in October 2020, approximately 6300 matches were returned across 43 reports. As part of this exercise, the NFI asked for data relating to Small Business Grants (SBGF) and Retail, Hospitality and Leisure Grants (RHLG) that were paid to eligible businesses during the COVID-19 pandemic in 2020 and 2021. In relation to Housing Benefits matches, Housing Benefit Fraud investigation is no longer a council function and many of these matches were referred to the DWP for further investigation as appropriate. A small number of council tax overpayments were identified and recovered as result of the exercise. As at April 2022 there were only a small number of matches requiring investigation, suggesting that internal controls are sufficient and working effectively to reduce the risk of fraud or overpayment.
Normanby Café Income	Governance and Communities	<b>Satisfactory</b>	<b>Low</b>	
Payments to ASC service providers	Governance and Communities	<b>Satisfactory</b>	<b>Medium</b>	
<b>Schools</b>				
Belton All Saints Primary		<b>Satisfactory</b>	<b>Low</b>	

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Bottesford Infant		Satisfactory	Low	
Bowandale Primary		Substantial	Low	
Crosby Primary		Satisfactory	Low	
Enderby Road Infant School		Limited	Medium	Some weaknesses were noted in the control environment across a wide range of financial management / governance areas; individually these would not be of concern but due to the number of findings, limited assurance was provided.
Frederick Gough		Satisfactory	Low	
Holme Family Primary		Satisfactory	Low	
Killingholme Primary		Satisfactory	Low	
Leys Farm Juniors		Satisfactory	Low	
Oakfield Primary		Satisfactory	Low	
St Peters And Pauls Cof E Primary		Satisfactory	Low	
Westcliffe & Priory Lane Federation		Satisfactory	Low	
Wootton St Andrews Primary		Satisfactory	Low	